

City ID Card Online Appointments					
	Scheduled By:				Demand for Appts from prev month
	311	Customer	CC Staff	Totals	
2/1-2/28/2009	1,093	482	608	2,183	
3/1-3/31/2009	812	322	407	1,541	-29.4%
4/1-4/30/2009	700	218	278	1,196	-22.4%

